

## Spring 2009 Student Satisfaction Survey Results

1. Please indicate if you were required to participate in an orientation session for your distance education (DE) class?		
Area	Required	Not Required
On campus	11%	89%
Online presentation	31%	69%
Online self-assessment	28%	72%
Online tutorial	31%	69%

Area	Required	Not Required	Total
On campus	29	234	263
Online presentation	85	187	272
Online self-assessment	72	183	255
Online tutorial	81	182	263

### 2. How satisfied were you with your orientation session?

Satisfaction	Count
Very Satisfied	20%
Satisfied	40%
Dissatisfied	2%
Very Dissatisfied	2%
Not Applicable	37%

Satisfaction	Count
Very Satisfied	60
Satisfied	121
Dissatisfied	7
Very Dissatisfied	5
Not Applicable	111
Total	304

<b>3. Please indicate whether each of the following were either helpful or not helpful in your DE course.</b>			
<b>Area</b>	<b>Helpful</b>	<b>Not Helpful</b>	<b>Not Applicable</b>
Technology used for instruction	68%	16%	16%
Instructor's presentation	83%	12%	5%
Course materials	45%	26%	29%
Student-to-student interaction	64%	21%	14%
Student/faculty interaction	69%	19%	12%
Faculty availability	65%	22%	14%
Faculty /responsiveness to questions/concerns	64%	16%	20%
Self-assessments and practices	56%	24%	20%
Discussion to analyze and comprehend course material	41%	7%	52%
Library services	30%	11%	59%
Counseling	25%	9%	66%
Financial Aid	28%	10%	63%
Help Desk	18%	4%	78%
Accessibility of course materials for students with disabilities	0%	0%	0%

<b>Area</b>	<b>Helpful</b>	<b>Not Helpful</b>	<b>Not Applicable</b>	<b>Total</b>
Technology used for instruction	206	48	50	304
Instructor's presentation	252	37	15	304
Course materials	138	78	88	304
Student-to-student interaction	196	65	43	304
Student/faculty interaction	209	58	37	304
Faculty availability	201	68	42	311
Faculty /responsiveness to questions/concerns	190	49	58	297
Self-assessments and practices	170	73	61	304
Discussion to analyze and comprehend course material	124	22	158	304
Library services	92	32	180	304
Counseling	75	27	202	304
Financial Aid	85	29	190	304
Help Desk	54	13	237	304
Accessibility of course materials for students with disabilities	0	0	0	0

**4. The DE course demanded (more/less/about the same time) for lessons, activities, and homework than my on-campus class(es) (not including travel time)**

Activity Time	Count
More	42%
Less	12%
About the same	47%

Activity Time	Count
More	125
Less	36
About the same	140
Total	301

**5. The method of instruction for my DE course made the course (more/less/about the same) interesting than my on-campus class(es).**

Interest	Count
More	29%
Less	27%
About the same	44%

Interest	Count
More	89
Less	81
About the same	132
Total	302

**6. The method of instruction for my DE course made the course material (easier to understand than/harder to understand/about as understandable as) my on-campus class(es).**

Course Material	Count
Easier	27%
Harder	32%
About the same	41%

Course Material	Count
Easier	80
Harder	97
About the same	122
Total	299

**7. I learned (more/less/about the same) in my DE course as I would have learned in my on-campus class(es).**

Learning	Count
More	28%
Less	26%
About the same	46%

Learning	Count
More	83
Less	79
About the same	139
Total	301

**8. I interacted (more/less/about the same) with my DE instructor than than I normally would have done with a classroom instructor.**

Interaction	Count
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More	20%
Less	58%
About the same	23%

Interaction	Count
More	59
Less	175
About the same	68
Total	302

**9. I had (more/less/about the same) course-related interaction with other student in my DE class than I normally would have done in a classroom.**

Interaction	Count
More	18%
Less	55%
About the same	27%

Interaction	Count
More	54
Less	164
About the same	82
Total	300

**10. I would take another DE course from this community college.**

Repeat	Count
Agree	83%
Disagree	8%
No opinion	9%

Repeat	Count
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Agree	250
Disagree	23
No opinion	27
Total	300

<b>12. Does your course require you to attend some class sessions on campus?</b>	
Campus session	Count
Yes	12%
No	88%

Campus session	Count
Yes	36
No	265
Total	301

<b>13. How many times during the semester/quarter, besides test, are you required to come to campus to attend class session(s)?</b>	
Frequency	Count
0 time	0%
1 time	3%
2 times	25%
3 times	11%
4 times	14%
5 times	8%
6 times or more	39%

Frequency	Count
0 time	0
1 time	1

2 times	9
3 times	4
4 times	5
5 times	3
6 times or more	14
Total	36